

the festive DOMES

ICC WALES

INFORMATION 2025

Are there any age restrictions?

Children under 16 must be accompanied by an adult.

What are your payment terms?

All pre-ordered food and drink must be paid for at the time of booking. Bookings are subject to 100% cancellation fees if you are unable to attend.

Are there other beverages available on the day of our booking?

Yes, you can order other drinks on the day such as soft drinks, teas, coffees, other bar drinks, using the QR code in your dome and can order additional drinks from the menu on the day should you need them.

Can I bring my own food and drink?

No, all food and drink must be ordered from our menus.

When should I arrive?

We would respectfully ask that you arrive no earlier than 15 minutes before your booking and to make your way to the arrival desk located in atrium area in ICC Wales. Your Festive Dome is available for use for 90 minutes from the time of your booking. If you are late we are unable to extend the time available.

Where can I park?

Parking is available underneath ICC Wales.

Do I have to attend an event at ICC Wales to use The Festive Domes?

No, our Festive Domes are the perfect way to meet and mingle with your social bubble before or after one of our events, but you are also welcome to just book The Festive Domes as a standalone.

Is there music in The Festive Domes?

Your Festive Dome is provided with a Bluetooth speaker so you can create your own playlist for your session.

Do I have to book in advance?

Yes, please book your Dome, food and beverages in advance. If we have availability on the day we may be able to take late bookings but due to popularity we advise securing your booking in advance.

Special Dietary Requirements

It is essential that we are notified of any specific dietary requirements prior to your visit to ensure that we can cater for you appropriately if you have not informed us at the point of booking. Please email boxoffice@iccwales.com to discuss your requirements with a member of the team.

Accessibility

All of our Festive Domes are suitable for wheelchair users. The Festive Domes will have space for a pram in place of a seat at the table.

Dress Code

All our Festive Domes have heaters; however, guests are advised to wear warm clothing when dining at The Festive Domes.

Contact Us

If you have any other queries, please email boxoffice@iccwales.com

